



Founded in 1990, ILG has grown into a UK market leader in outsourced fulfilment and delivery services. Our state-of-the-art warehouses, industry-best tech and expert account management create exceptional, personalised e-commerce experiences for fast-growth beauty, fashion and wellbeing brands. Today, we are part of the global Yusen Logistics network, employ 500 people and serve over 700 clients worldwide.

**Extech Cloud
helped create a
modern
workplace
for 3rd party
logistics
business**

Background

Extech Cloud has been working with Sussex-based international logistics firm ILG for more than a decade and supported their transition from a young company to a highly-successful 500-staff international fulfilment and delivery business.

Over the years, Extech has been a key business partner, providing expert advice on the management and development of IT services throughout the various growth phases of the business, proposing and implementing strategies and solutions fundamental to supporting that growth at every stage.

“Extech Cloud are a passionate and professional partner. The support they have provided to us over the past decade has been invaluable.”

Tom Ashley, Client Services and IT Director



Journey to the cloud

Since the appointment of Extech Cloud over a decade ago, the support enabled ILG's IT department to focus on other high-value-adding tasks, while helping the firm's technology become a driver for growth and efficiency. Extech Cloud initially recommended a hybrid Microsoft 365 (then Office 365) implementation to extend their infrastructure into the cloud to support a modern workplace to allow ILG to take advantage of the new security, compliance and collaboration features as they became available.

Over the past year, to support further business growth and position the business for new challenges, the decision was taken to migrate all core services to Public Cloud and full transition of applications and infrastructure to Microsoft Azure was implemented. With this transition completed, ILG now have a cloud infrastructure which supports growth on demand, allows for the adoption of new products and services as they become available, all at a lower cost of ownership to traditional private cloud and on prem solutions.

This transformation approach has led to the ability to support the rapid expansion of the ILG business over multiple sites and jurisdictions.

Day-to-day support

Today, Extech Cloud provides operational management of the **cloud infrastructure**, users across multiple locations and endpoints, along with advice and guidance on emerging products to make ILG even more efficient.

Extech Cloud also provides **service desk support, IT equipment procurement** and ensures continuous **security compliance** across the whole business.

In March 2020, the team at ILG had to continue its physical operation in support of many of its customers that provide critical services. Meanwhile, some of the team were sent to **work from home** due to Covid-19 lockdown and they were able to do this with minimal disruption.

“The implementation of Microsoft Azure has allowed us to scale resources in line with business demand, a key requirement for ILG as we see huge seasonal spikes in volumes. Extech Cloud's support has allowed us to focus all of our attention on providing great service to our clients.”

Tom Ashley, Client Services and IT Director



If you need one-off **IT support** to get your team working from home (#WFH) more effectively, **Extech Cloud** can help. We can also take your whole business operation into **the Cloud**, giving you the freedom you need with affordable monthly payments. Break the IT CAPEX cycle!



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extechcloud.com



Gold Cloud Platform
Gold Cloud Productivity
Gold Application Development
Gold Small and Midmarket Cloud Solutions
Silver Collaboration and Content



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