

WARREN HOUSE CHARTERED ACCOUNTANTS

Engineering your financial future

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Warren House is a firm of chartered accountants based in Cuckfield, West Sussex. Set up in 2020 by the highly experienced Director, Paige Collins, their mission is to leverage technology to deliver accounting and advisory services to clients in a new way.

Extech Cloud helped create a modern workplace

Background

As a start-up company with no legacy systems to migrate or transform from, Warren House approached Extech Cloud in 2020 to set up a completely new, highly secure IT infrastructure that would incorporate accountancy software packages, Sage, and IRIS.

Since then, Extech Cloud and Warren House have established a great working relationship, Managing Partner Paige Collins says:

“They have supported our vision with a technological solution that is simple and effective in helping to drive our business forward.”

Journey to the cloud

In 2020, Warren House approached Extech Cloud to manage its IT infrastructure as they wanted to use technology to lead the business forward and decided to use Microsoft 365, Microsoft Azure services, Sage, and IRIS.

The new business also wanted a simple, reliable system that users could connect with easily and consistently when working remotely or from the office.

Extech Cloud built an infrastructure to support accounts, devices, all within the Microsoft 365 suite that also supports voice calling. This eliminated the need to install any hardware such as a server or telephones and saved the firm the initial capital investment. A monthly payment plan also made it easy to increase or reduce the number of licenced users, that could then evolve with the changing needs of the business.

Incorporating older accountancy software packages such as Sage and IRIS into Microsoft Azure to provide cloud access is not an easy process and is not something that every IT company can do. Despite some challenges, Extech Cloud implemented a cloud solution for Sage and IRIS and now provide ongoing support to Warren House for this.

Extech Cloud's complete solution included initial consultancy, connecting the office, and kitting it out with cabling, through to providing remote access and continued support. An advantage Warren House realised early on was that as IT Cloud specialists, Extech Cloud made the process easy to implement and simple to manage.

Day-to-day support

The **Modern Flexible Workplace** solutions that Extech Cloud provides help clients to enhance productivity, whilst supporting day-to-day operations.

Cloud-based IT infrastructure enables secure and compliant document storage, so Warren House colleagues can **collaborate and share files** and documents quickly, efficiently, and securely, helping to speed up operations.

Extech Cloud offers ongoing, flexible, end-to-end, award-winning IT support, along with peripheral systems and equipment, such as printers, and additional set-up when required. All this is easily accommodated through the pay-monthly plan.

The specialist team supports Warren House to deliver its **cloud-based technology** offering to clients. Aligning their IT system with business needs, Extech Cloud continues to help move Warren House's business forward.

An important and fast-moving element of the accounting firm's IT infrastructure is **Cybersecurity**. Extech Cloud keeps well-informed about cybersecurity developments, to ensure that Warren House and their clients always remain **protected and compliant**.

“Our contacts at Extech Cloud are very personable and easy to talk to and make the subject of IT and the Cloud easy to understand, which we appreciate. We value the personal relationship we have with them and maintain regular contact. We also like to support local businesses.”

Warren House

extech cloud 

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